

9.00am – 10.30am	PARALLEL SESSION 1
Main Theatre	
<p>1.1 Care Transitions and Care Pathways T1 T4</p> <p>Chaired by Dr Lourdes Ferrer, International Integrated Care Foundation IFIC)</p> <p>Enhancing care transfers from hospital to home for older people with complex needs (47) ★ Prof. Lesley Baillie, London south Bank University, UK</p> <p>Developing an innovative, integrated care pathway for PMV patients (191) Vanda Maria Garcia Gomes, Linde AG, Germany</p> <p>Ruta assistencial d'atencio a la cronicitat a l'alt camp i conca de barbera: Resultats del desplegament de les alternatives a l'hospitalisacio concencional en un hospital comarcal (506) Mercy Clois Jove, CATALA Pius Hospital de Valls, Spain</p>	
10.30am – 11.00am	Refreshments
11.00am – 12.30pm	PARALLEL SESSIONS 2
Main Theatre	
<p>2.8 Workshop: Challenges and achievements in integrated care: different health and social care providers working together (536)</p> <p>Led by Dr. Anna Riera, Unió Catalana d-Hospitals, Spain</p> <p>A new model of integrated Health and social care based on collaborate work in Vilanova I La Geltru (202) Dr. Miguel Perona Pagán, Institut Catala Salut, Spain</p>	
12.30pm – 2.00pm	Refreshments
1.00pm – 2.00pm	Lunchtime Sessions
Main Theatre	
<p>Workshop: Meaningful clinical communication and Integrated Care in Barcelona. Eight years of experience (271)</p> <p>Led by Prof. Xavier Pastor, Hospital Clínic - Universitat de Barcelona, ES</p>	

2.00pm – 3.30pm	PARALLEL SESSIONS 3
Main Theatre	
<p>3.6 Empowering and Engaging Carers and Patients</p> <p>Chaired by Sola Afuape, Patient Representative</p> <p>Psychological Health of Informal Caregivers of Patients with Long-Term Care Needs: Effect of Caregiving Relationship Types and Formal Long-Term Care Services Use (251) Kirsten Yuna Eom, Duke-NUS Graduate Medical School Singapore, Singapore</p> <p>The integration of formal and informal care provision: An exploratory study of the experiences of primary support persons of chemotherapy outpatients (307) Prof. Heather McKenzie, University of Sydney, Australia</p> <p>Patient involvement in home health care: Elderly patients’ perspectives on roles and responsibilities in the collaboration with home care nurses (297) Dr. Gerd Halskov, Metropolitan University College, Denmark</p> <p>Patient empowerment as a promising avenue towards health and social care integration: results from an overview of systematic reviews of patient empowerment interventions (456) Dr. Rosa Suñol, Avedis Donabedian Research Institute, ES</p>	
3.30pm – 4.00pm	Refreshments
Main Theatre	
4.00pm – 6pm	PLENARY 1 – Enabling Integrated Health and Care: Removing Barriers, Encouraging Adoption

	<p>Chaired by Dr Viktor Stein, Head of the Integrated Care Academy ©, International Foundation for Integrated Care (IFIC)</p> <p>Early evaluation of England's integrated care Pioneers: challenges of implementation and evaluation Dr Nicolas Mays, Professor of Health Policy, London School of Hygiene and Tropical Medicine</p> <p>Innovative approaches in community-based care in the Veneto Region of Italy Dr Maria Chiara Corti, Director of Integrated and Intermediate Health Care, Veneto Health Service, Italy</p> <p>Questions and answers</p> <p>Managerial and Policy recommendations from Project INTEGRATE Dr Magda Rosenmöller, Senior Lecturer of Production, Technology and Operations Management Center for Research in Healthcare Innovation Management (CRHIM), IESE Business School and Co-ordinator, Project INTEGRATE</p> <p>Enabling integrated health and social care; the perspective of public social services (479) Alfonso Lara Montero, Policy Director, European Social Network (ESN)</p> <p>Questions and discussion</p>
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	Main Theatre
9.00am – 9.45am	<p>Opening Ceremony</p> <p>Welcome Dr. Nick Goodwin, CEO, International Foundation for Integrated Care (IFIC)</p> <p>Dolors Bassa, Minister of Labour, Social Affairs and Families Gemma Tarafa, Representative or Commissioner of Health at Barcelona City Council Dr Josep M Campistol, Director - CEO, Hospital Clinic Barcelona</p>
9.45am – 11.00am	<p>PLENARY 2 - Integration Across the care Continuum: Improving Population Health</p>
	<p>Chaired by Dr Nick Goodwin, CEO, International Foundation for Integrated Care (IFIC)</p> <p>Changing culture and measuring what matters: how to get to greater well-being and health equity for all Dr Alonzo L. Plough, Vice President, Research-Evaluation-Learning and Chief Science Officer, Robert Wood Johnson Foundation, USA</p> <p>Questions and answers</p> <p>Promoting population health in a metropolitan area: integrating hospital and community care in Barcelona Esquerra Dr David Font, Director of Strategy and Planning, Hospital Clínic Barcelona, Spain (20m)</p> <p>Response and panel discussion Respondent: Dr Oliver Groene, Head of Research & Development, OptiMedis AG Dr Albert Ledesma, former Director of PIAISS</p>
11.00am – 11.30am	Refreshments

11.30am – 1.00pm	PARALLEL SESSIONS 4			
Main Theatre				
<p>4.2 Integrated Care in nursing homes and residential facilities</p> <p>Chaired by Arturo Álvarez Rosete, NewHealth Foundation</p> <p>Managing Integrate Care in Nursing Homes in Catalonia (319) ★★ Mercedes Diaz-Gegundez, Corporación de Salut del Maresme i la Selva, Spain</p> <p>RESICS PROJECT (266) ★ Concepció Barbeta Mir, Generalitat de Catalunya, Spain</p> <p>GeriatricS Project: Support to Chronicity and Prescription Adequacy in Nursing Homes for the Elderly (302) ★ Dr. Rosa Morral Parente, Institut Catala de la Salut, Spain,</p> <p>Providing integrated care to persons with severe intellectual disabilities living in a residential facility (75) ★ Carles Blay Pueyo, Program of chronicity and long term care. Ministry of health of Catalonia, Spain</p> <p>Place of care and place of death: the frequency of hospital use prior to death and the increased importance of nursing homes in end of life care in Norway (336) Jorid Kalseth, SINTEF Technology and Society, Dept. of Health Research, Norway</p> <p>Integrated care at the end –of-life: experiences, models, trends (73) Lucía Martinez, NewHealth Foundation, Spain</p>				
	Main Theatre			
1.30pm – 2.30pm	Oral Poster Session: Care Coordination and Continuity of Care			
Chaired by Leo Lewis , International Foundation for Integrated Care (IFIC)	Implementing a successful continuity of care model (526) Montse Hernandez , Madrid Health Service, ES	Would you care for some integrated care in your fragmented health system? a participatory action research to improve integration between	Fragmented health and social care in Sweden - a theoretical framework that describes the disparate needs for coordination for different patient and user	Social work in a Chronic Functional Unit of an acute hospital (533) Isabel Marín Fernández , Hospital Universitari

		levels of care in a Belgian urban setting (25) ★ Dr. JeanLuc Belche , Assistant Département Sciences Cliniques, Département Médecine Générale, Belgium	groups (458) Peter Nilsson , The Swedish Agency for Health and Care Services Analysis, SE	MútuaTerrassa, ES
	International Health: Exchange of Views between Hospital and Primary Care (291) Dr. Ethel Sequeira Aymar , CAPSBE Casanova, Spain		Integrated Care for people who want Alcohol Detoxification in the middle of Denmark (523) Dr. Margrethe Smidth , Institute for Clinical Medicine, Aarhus University, Denmark, DE	Care continuity and the network of health and social services (270) Maribel Moyano Carnerero , ICS, ES
	Implementing and Evaluating a Model of Care Coordination in Primary Care for Older Adults using a Co-Design Approach (441) Jacobi Elliott , University of Waterloo, CA	Care paths as a tool for integration and change (473) Dr. Concepción Fernández-Planelles , Conselleria de Salut Valenciana, ES	Accessibility Intra-centres Group of the Integrated Health Care Area of Left Barcelona (299) Marta Barahona Orpinell , AISBE/Hospital Plató, Spain	
	Main Theatre			
2.30pm – 4.00pm	PLENARY 3 - Advancing People-Centred and Integrated Care			

	<p>Co-Chairs Sola Afuape, Patient Representative Dr Lourdes Ferrer, Director of Programmes, International Foundation for Integrated Care (IFIC)</p> <p>Supporting all countries to achieve Universal Health Coverage and implement people-centred, integrated health services Dr Margaret Chan, Director-General, World Health Organization (WHO)</p> <p>People centred Care in theory and practice Angela Coulter, Senior Research Scientist, The Nuffield Department of Population Health (NDPH), University of Oxford, UK</p> <p>Realising the value: putting what matters most to patients and communities at the heart of health and social care design Don Redding, Director of Policy, National Voices, UK</p> <p>Engaging the Community in Health Care: Relationships and Customer-Ownership (215) ★★ April Kyle, VP of Behavioral Health Services, Southcentral Foundation, United States of America</p> <p>European Patients' Forum: Patient Empowerment Campaign Kaisa Immonen-Charalambous, Director of Policy, European Patients' Forum</p>
4.00pm – 4.30pm	Refreshments
4.30pm – 6.00pm	PARALLEL SESSION 5
Main Theatre	
<p>5.7 Measures and indicators</p> <p>Chaired by Dr Jim Gillespie, University of Sydney</p> <p>Care Coordination - How can we measure it? (21) Dr. Karen Kinder, Johns Hopkins University, US</p>	

Results of a knowledge synthesis identifying indicators and measures of health system integration (352) ★

Prof. **Nelly D. Oelke**, University of British Columbia, Canada

Coordination of care in the Chinese health systems: A gap analysis of service delivery from a provider perspective (541)

Xin Wang, Shandong University, China

Evaluating Integrated Care in the Basque Country: Using IEMAC-ARCHO and D'Amour Questionnaire (346)

Mario Del Rio Camara, O+berri/Basque Foundation for Health Innovation, Spain

Design of a map of chronicity indicators according Triple Aim (384)

Elena Bartolome Benito, Servicio Madrilen0 de Salud, ES

Integrated primary/secondary health care governance: We have the evidence, do we have the practice? (53)

Caroline Nicholson, Mater Health Services & University of Queensland, Australia

	Main Theatre
9.00am – 10.30am	PLENARY 4 - Tackling the Challenge of Mental Health
	<p>Chaired by</p> <p>Prof David Perkins, Director, Centre for Remote and Rural Mental Health, University of Newcastle, Australia and Board Member, International Foundation for Integrated Care (IFIC)</p> <p>Achieving triple integration: The central role of mental health in integrated care Chris Naylor, Senior Fellow, Policy, The King’s Fund</p> <p>Integrated Care in Northern Ireland: Meeting the Challenge of Mental Health Prof Deirdre Heenan, PVC (Communication) & Provost (Coleraine & Magee), University of Ulster</p> <p>Questions and discussion</p>
10.30am – 11.00am	Refreshments
11.00am – 12.30pm	PARALLEL SESSIONS 6
	Main Theatre
	<p>6.2 Integrated health and social care in practice [part 1]</p> <p>Chaired by Dr Albert Alonso, Hospital Clinic Barcelona</p> <p>The Zuellig Family Foundation: A Strategic Philanthropic Approach to Integrated Care (223) ★★ Prof. Audrey Chia, National University of Singapore, Singapore</p> <p>The first Japanese trial of the community-based integrated care system in a rural area (43) ★ Dr. Yu Hatano, Shobara City Soryo Clinic, Japan</p>

Role of the social and community prescription in the integrated community-based health care system in Japan (163)

Dr. **Toshiro Kumakawa**, National Institute of Public Health, Japan

Case Management for pluripathological chronic patients: Development and validation of a scheduled follow-up intervention in Valencia La Fe Health Department (121) ★

Dr. **Bernardo Valdivieso Martínez**, University and Polytechnic Hospital La Fe.ES

12.30pm – 2.00pm	Refreshments			
	Main Theatre			
1.30pm – 2.30pm	Oral Posters Session: Integrated Physical and Mental Health			
Chaired by: Prof. David Perkins , University of Newcastle, Australia	Integrated Care to people with mental disorders and his employment (330) Cristina Llohis Canals , Fundacio Ampans, Spain	Case management program for complex chronic patients with mental disorders (434) Dr. Francesca Moyá Ferrer , Hospital Universitari MútuaTerrassa, ES	Effectiveness of Rational Emotive Behaviour Therapy in Clinical Social Work: Impact on Frequency of Visits and Use of Psychopharmacological Treatment (51) Carne Rovira Aler , Catalan Institute of Health, Barcelona	An innovative and integrative m-Health solution for treatment resistant schizophrenia patients (194) Anna Alonso Solís , Hospital de la Santa Creu i Sant Pau, Spain
	Rehabilitation programme of Residential Homes: compare the results in two different models (383) Sandra Ribas , Salut Mental Gràcia (Grup ATRA), ES	Service needs of families of adolescents with mental health difficulties (50) Ana RoDr.íguez Meirinhos , University of Seville, ES	Expertise centre challenging behaviour (495) Ferdy Pluck , GGz Centraal, NL	Music & Wellbeing (211) Gemma Garrido García , Consorci Sanitari de Terrassa
	The relationship between the services available to patients in primary care and at local psychiatric clinics and the use of coercion: findings from North Norway (306) Dr. Lars Henrik Myklebust ,	aProPA, an approach to integrated care in mental health (203) Dr. Pere Bonet , MOSAIC (FGTC), ES	MOSAIC: a model of integrated care in mental health in the Central Catalonia (459) Dr. Pere Bonet , MOSAIC (FGTC), ES	

	University Hospital of Northern Norway UNN, NO			
14.00 to 15.30	PARALLEL SESSIONS 7			
Main Theatre				
SHORT PRESENTATIONS				
7.2 Integrated health and social care in practice [part 2]				
<p>Dr Albert Alonso, Hospital Clinic Barcelona</p> <p>An overview of all Dutch population management initiatives and their strategies (353) Hanneke Drewes, National Institute of Public Health and the Environment (RIVM), NL</p> <p>Affordable and accountable care: the continuum of prevention-care and welfare within nine Dutch Population management sites (350) Prof. Caroline Baan, National Institute for Public Health and the Environment (RIVM), the Netherlands</p> <p>Towards a collaborative integrated healthcare model in Tona (283) Aida Guillaumet Cornet, Mancomunitat La Plana</p> <p>Integrating the community health perspective into the health care provision system: the Basque Country case (531) Itziar Vergara Mitxelorena, Osakidetza, ES</p> <p>Delivering an integrated system of care in Western New South Wales, Australia (366) Scott McLachlan, Western NSW Local Health District, Australia</p> <p>A case of integration in Baix Empordà (Catalonia): 20 years on the road (440) Dr. Jose M. Inoriza, Serveis de Salut Integrats Baix Empordà, Spain</p> <p>Implementació de Projectes Collaboratius Socio-Sanitaris a Girona (PIAISS) (241) Montse Canet Ponsa (Institut Català de la Salut Girona, ES</p> <p>INTEGRAR SOCIOSANITARIA LA OSI DONOSTIALDEA. UNA NECESIDAD Y UN RETO (395) Ana Bustinduy Bascaran, Organización Sanitaria Integrada (OSI) Donostialdea, Spain</p>				
	Main Theatre			

3.30pm – 5.00pm	<p>PLENARY 5 - The Strategic use of Mobile and Digital Health and Care Solutions</p>
	<p>Chaired by Leo Lewis, Senior Fellow, International Foundation for Integrated Care (IFIC)</p> <p>The value of digital health within a fully integrated model of care: the case of the Veterans Health Administration Dr Kathleen Frisbee, Co-Director, Connected Health, Office of Connected Care, Veterans Health Administration (VHA), U.S. Department of Veterans Affairs (VA) Dr Robert (Randy) Petzel, former Under Secretary for Health, Veterans Health Administration (VHA), U.S. Department of Veterans Affairs (VA)</p> <p>Questions and answers</p> <p>The strategic use of mobile and digital health and care solutions: the case of Catalunya Tino Martí, Health Economist, International Project Manager, TicSalut</p> <p>Lessons from the Manage Care Project Peter Schwarz, Project Coordinator, University of Dresden (TU Dresden)</p> <p>Response and panel discussion Dr Hector Upegui, Worldwide Business Development Executive for Disability Management and for Smartercare Latin-American and Europe, IBM Watson Health</p>
5.00pm – 5.30pm	<p>CLOSING CEREMONY</p>

WCIC4 4th World Congress on Integrated Care, Wellington, New Zealand, 23-25 November 2016

Shelley Frost, Chair and Executive Director (Nursing), General Practice New Zealand (GPNZ)

Fiona Thomson, CEO, General Practice New Zealand (GPNZ)

ICIC16 16th International Conference and WCIC5 5th World Congress, Dublin, Ireland, 8-10 May 2017

Dr **Áine Carroll**, National Director Clinical Strategy and Programmes, Health Service Executive (HSE), Ireland

Closing remarks

Dr **Nick Goodwin**, CEO, International Foundation for Integrated Care (IFIC)